



Town of Jerusalem

www.jerusalem-ny.org

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Branchport, NY 14418

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315-595-6657

Fax: 315-595-2707
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1-800-662-1220 TDD

Monday - Friday

June 1, 2009

Re: Winter Water Shutoff/Emergency Contact Information

Dear Water Customer,

The winter of '08 - '09 was exceptionally cold, and as a result we had a record number of our customers experience frozen water pipes in their homes or cottages. This resulted in thousands of dollars in water damage for many of our customers.

We strongly recommend you shut off the water if your house or cottage is going to be unoccupied - even if you are going to heat it. The safest course of action is each fall to shut off the water before it comes into your residence either at the curb stop (the Town can do this for you) or if you have a meter pit you can shut it off yourself. The next best thing is to shut the water off where it comes into your residence, although in some cases you may still have the potential for a freezing problem. Please call us at the Water & Sewer Office (315 595 6657) if you have any questions or concerns about shutting your water off next winter.

Please note: If you are going to heat during the winter and you have hot water heat (a boiler), you will not be able to shut off the water.

It is important that we have a way to contact you in a case of emergency. If you have not already done so, please provide updated year around contact information for our records to facilitate any such necessary contact.

Very truly yours

Daryl Jones, Supervisor

kpwintershutoff

